

	2013 Royal Oak	2015 Royal Oak	2015 Michigan	2015 Michigan 25-100k	2015 Midwest	2015 Midwest 25-100k	2015 National	2015 National 25-100k
Overall Public Schools	68	71	65	70	67	69	64	67
Meeting community needs	70	72	68	73	70	71	66	69
Preparation for careers	66	72	63	67	67	68	64	66
Preparation for college	68	74	66	70	69	69	66	69
Communication with public	67	71	62	68	64	67	61	65
Overall Transportation	63	61	57	60	61	63	58	60
Street maintenance/repair	56	51	41	45	49	53	52	54
Road signage	75	73	67	70	69	70	68	70
Traffic free of congestion	64	61	60	59	65	63	58	57
Public transportation options	45	44	44	50	49	58	48	54
Bicycle and foot traffic space	60	70	54	59	58	62	53	58
Ease of finding parking downtown	50	53	68	70	69	72	63	64
Overall Fire and Emergency Medical Services	85	88	77	83	80	84	80	82
Fire coverage for the community	87	89	80	83	83	89	83	86
Fire prevention education	75	79	66	75	74	78	70	71
Response time to fires	89	91	80	87	83	88	83	86
Response time to emergencies	90	91	81	90	81	88	83	87
Overall Utility Services	85	85	76	79	75	77	74	78
Drinking water quality	85	86	76	79	74	72	72	73
Garbage collection service	85	86	82	83	81	83	80	83
Reliable electric service	83	78	68	73	70	76	70	76
Recycling service	87	87	73	79	73	76	73	76
Overall Police Department	78	82	72	79	73	74	73	75
Respectful treatment of citizens	78	83	73	79	73	74	74	75
Fair-equitable enforcement	78	82	71	77	72	71	72	74
Safety education	71	74	68	74	71	76	68	70
Response time to emergencies	83	86	76	83	75	79	75	78
Overall Property Taxes	70	69	58	65	56	58	58	62
Fairness of property appraisals	64	62	55	64	55	60	58	62
Adequate period to pay	77	78	74	81	71	73	72	74
Bills easy to understand	76	77	57	66	54	58	57	60
Fairness of tax levels	64	61	55	63	52	57	55	61
Quality received for taxes	67	62	49	54	44	45	46	50
Overall Shopping Opportunities	77	74	67	79	66	80	70	79
Shopping for everyday items	81	77	74	83	72	85	75	83
Shopping for major items	71	68	63	78	61	77	66	77
Sufficient choices	78	75	68	80	66	79	70	80
Overall Local Government	67	66	55	62	55	59	55	58
Leaders are trustworthy	69	68	57	63	57	62	57	61
Being well-managed	66	66	56	61	56	61	56	60
Well trained employees	71	69	60	65	58	62	59	61
Effective communication	67	67	55	60	54	60	55	58
Spending dollars wisely	59	56	50	58	49	52	50	51
Open to citizen ideas	62	60	50	55	50	56	52	55
Having a website that meets your needs	70	70	54	64	54	58	57	61
Overall Community Events	77	78	58	62	58	61	58	62
Range of cultural offerings	78	77	56	63	58	64	58	64
Strong-vibrant art community	79	80	56	61	56	64	57	63
Quality sporting events	52	58	55	58	61	59	58	61
Variety of festivals and events	82	85	65	67	62	68	63	69
Overall Economic Health	65	67	51	56	54	62	52	57
Cost of living	67	65	55	58	57	64	55	57
Quality of jobs	60	65	45	51	49	59	48	54
Affordability of housing	62	60	54	58	53	61	51	54
Availability of jobs	54	60	42	46	45	55	44	50
Stability of property values	68	74	55	56	57	66	57	63
Strength of local economy	69	72	51	57	54	64	55	61
Overall Diversity	61	61	-	-	-	-	-	-
Ethnic diversity	62	60	-	-	-	-	-	-
Ethnic group interaction	55	58	-	-	-	-	-	-
Efforts to support diversity	67	67	-	-	-	-	-	-
Overall Parks and Recreation	73	74	69	74	70	75	68	72
Facilities and parks meet your needs	75	77	72	77	72	78	69	73
Facility and park maintenance	70	71	72	77	74	77	71	75
Quality of programs	75	73	65	72	67	74	66	71
Variety of programs	73	72	63	72	64	73	63	69
Overall Library	80	82	79	83	77	80	77	79
Hours of operation	74	78	76	79	75	79	75	77
Adequacy of resources	79	82	78	82	77	79	76	78
Location	84	85	82	86	80	82	78	80
ACSI Score	70	68	60	63	61	68	61	64
Overall satisfaction	77	73	65	68	66	73	66	70
Compared to expectations	66	65	57	61	60	67	59	62
Compared to ideal	67	66	55	58	57	62	56	60
Overall Community Image	79	79	66	65	66	68	66	69
Safe place to live	81	83	75	71	73	72	74	75
Enjoyable for children	81	81	70	68	71	73	71	73
Enjoyable for young adults	87	88	64	64	65	68	65	68
Enjoyable for seniors	78	76	69	68	71	75	72	76
Enjoyable for everyone else	82	81	66	62	67	69	69	72
Attractive	78	79	62	61	61	66	64	68
Great place to live	81	80	68	66	70	73	70	73
Great place for business	75	73	56	60	58	62	59	64
Growing responsibly	72	72	59	59	58	63	60	64
Safe place to bike and walk	74	77	66	64	68	69	65	68
Safe place to walk at night	72	75	61	58	61	61	58	61
Perfect community for me	75	74	63	63	62	66	65	68
Recommend as place to live	79	77	65	64	62	66	64	67
Remain in community	74	73	69	62	70	72	71	72
Plan to volunteer	51	46	50	45	52	50	52	54
Encourage business start up	63	59	52	55	54	54	53	53
Support current government administration	58	58	51	53	55	55	55	56